



WATAUGA, TEXAS

Kwik Kar Lube & Tune - Watauga
7904 Denton Highway
Watauga, Texas 76148
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Kwik Kar Wash - Watauga
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Watauga, Texas 76148
817.428.2100/Fax 817.788.9991

December 7, 2007

Mr. Gary Steele
Payroll Partners
3001 Medlin Drive
Arlington, Texas 76015

Re: A Happy Customer

Dear Gary:

Exactly one year ago we made the decision to turn over our payroll to your company. There was some anxiety involved in this decision because as you know change can be difficult. However, the frustration, disappointment and incompetence of our former payroll processor led Kwik Kar to search for a replacement. After visiting with you we felt confident Payroll Partners was up for the job. Now, one year has passed and we couldn't have imagined how wonderful, easy and painless our payroll processing could be.

To start with, Bill Lodal is awesome. He is always available when we call. He is incredibly knowledgeable and never acts as if our phone call has interrupted his day. Do you know how unusual that is? Bill is a huge asset to your company.

In addition, the ladies that answer the phone are very personable and always act as if they know exactly who we are even though they couldn't possibly be that familiar with all of your clients.

In closing, we thought customer service was a lost art – but – Payroll Partners still has it! Gary, thank you for a year that has been completely stress free and we're looking forward to 2008.

Sincerely,

Debra Mosley
OWNER
Kwik Kar Lube & Tune – Watauga
Kwik Kar Wash - Watauga